

YOUR ONLINE TRACKING OPERATION GUIDE

LOG ON

- Log on to the Royale Asia Group's homepage at www.royaleasia.com
- Select and click on the **Tracking Online** icon located on the left hand side of the website and enter your registered account number **OR** click on to the **Shipping > Online Tracking** tab located on the top header > then follow either **Option 1** or **Option 2** to get to your waybill's information.



OPTION 1

TO TRACK ORDER STATUS FOR NON-REGISTER USERS

- Click on the Online Tracking button



- Enter your airway bill number on the Airway Bill box.

Enter air waybill number

Waybill #

View details >>

OPTION 2

TO SET UP YOUR USER ACCOUNT

- Set up your User account by sending your account information to itsupport@royaleasia.com. (A notification will be issue to you shortly.)
- Upon receipt of your user account, input your Username and Password.

Or login below to select a date range

Username

Password

Login >>

- Enter your Waybill or POD date and search for your waybill's details

Search by Waybill Date

From Date

To Date

Search

Search by POD Date

From Date

To Date

Search

Search by Waybill Details

Waybill #

Tracking #

Reference #

WAYBILL'S INFORMATION

- Once you are in the Tracking System, you can **click onto the** link(s) for the date, time, recipient, location, latest airway bill status and status of custom clearance



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